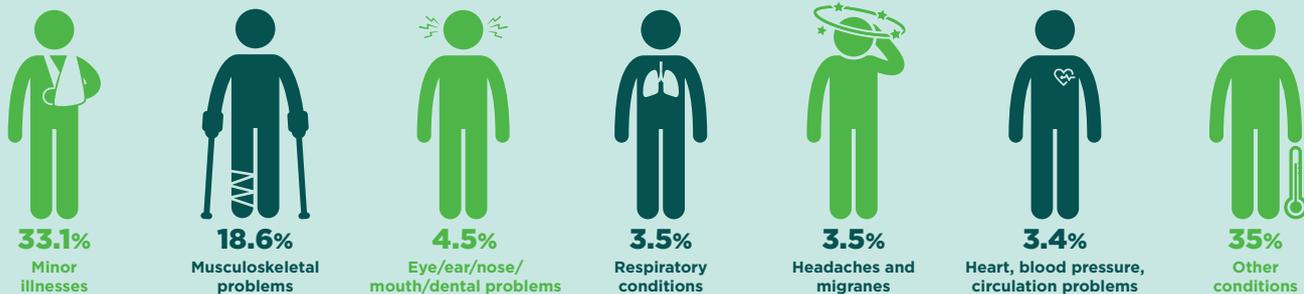


An estimated 137 million working days were lost due to sickness or injury in the UK

Minor illnesses (such as coughs and colds) were the most common reason for sickness absence in 2016, accounting for approximately 34 million days lost. This was closely followed by musculoskeletal problems (including back pain, neck and upper limb problems) at almost 31 million days.¹



However, getting seen by a doctor is not always easy

Existing NHS GP surgery opening times are not convenient for over 10 million people in the UK.² In addition to this the average wait time for an NHS GP appointment is now 13 days according to a 2017 Pulse survey.



This is a £9 billion cost to employers for sick pay and associated cost

GP access issues are not just a burden for the unwell, but are also resulting in businesses feeling the strain with employees being off ill for prolonged periods because they are unable to be treated.

The cost of sickness absence per employee has been calculated at £522 (private sector) and £835 (public sector) per annum.⁴ The exact cost of presenteeism is still unclear however almost three quarters report seeing “presenteeism” within their organisation⁴ and 70% of employees say they feel less productive if they come into work whilst ill.³

What services do NHS GPs provide?

GPs are often the first point of contact for anyone with a physical or mental health problem. GPs deal with a whole range of health problems but also provide health education, advice on smoking and diet, carry out vaccinations and simple surgical procedures.

Common procedures/interventions include;

- + Performing clinical examinations of patients to assess, diagnose and monitor a patient’s condition – these are wide-ranging and may involve the use of specialist equipment such as a stethoscope or otoscope (an instrument for examining the ear)
- + Carrying out tests within the surgery such as urine sample testing to assist with diagnosis
- + Interpreting findings from investigations such as blood tests to help reach a diagnosis
- + Using basic life support skills and emergency procedures such as defibrillation where necessary

What if my staff cannot get a GP appointment?

Many businesses have already made some investment in private GP services knowing the long wait time for seeing NHS GPs. Whether as a direct engagement with the service provider, as part of their health & life insurance policies, or as part of their wellbeing strategy through an employee benefits provider, companies are ensuring their staff have access to a GP when they need one.



Will a virtual GP service be enough?

A choice for many has been providing virtual GP services to their staff due to its convenience and lower price point. Despite the popularity amongst businesses to adopt this technology, 65% of people feel that virtual services are less safe and 78% of people would prefer a face-to-face consultation with a doctor over a telephone or video consultation.

(2017 Populus Nationwide Survey of 2070 people)

Limitations to this approach include being unable to perform basic health checks such as blood pressure, pulse, temperature, or respiratory rate through to the inability to diagnose serious, potentially fatal, illnesses such as meningitis, pneumonia or appendicitis. Whenever there is a need for a GP to physically examine a patient there will always be a need for a face-to-face consultation.

Why is Doctaly any different?

Doctaly patients book same day face-to-face appointments with any doctor available on the platform. They can choose their GP based on location, gender, languages spoken, or any areas of specialist interest.

“In half of the calls (weighted percentage 50.6%) the patient was asked to come into the surgery for a face-to-face consultation with a GP or nurse.”

BMJ 2017;358:j4197

Doctaly provides staff cover from as little as 20p a day



**Additional costs apply*

Contact sales@doctaly.com
to request more information

doctaly
A local doctor when you need one